REACT mobile

for

THUNDER VALLEY
CASINO·RESORT
™

THUNDER VALLEY CASINO RESORT, LINCOLN, CA
Panic Button Implementation

THUNDER VALLEY CASINO RESORT is a AAA Four Diamond award-winning casino and resort. It is owned by the United Auburn Indian Community and opened in June 2003. Thunder Valley Casino Resort features a 250,000-square-foot Las Vegas-style casino. Thunder Valley includes a 17-story luxury hotel with 408 rooms, 46 suites, a full amenity Spa, gift shop and boutique. The resort boasts 14 restaurants and bars, as well as Pano Hall, a large banquet and entertainment center with a capacity of up to 900 guests.

Why Thunder Valley chose ReactMobile

✔ **Due do the recent events in Las Vegas and elsewhere, it was important for them to protect their team members and give them a sense of security.**

✔ **The panic button is visible and can act as a deterrent to individuals who may otherwise take advantage of an individual when working alone.**

✔ **They wanted to enable their staff to be aware of and report suspicious activities on property.**

> " We've had a number of situations where the React Mobile panic buttons have helped our team members when they felt threatened or encountered a medical emergency. The panic button offers peace of mind. Now that these buttons are in use I could not even imagine operating without them. "
>
> – Joel Moore,
> VP Hotel Operations

408
Guest Rooms

2
Days to Install

117
Sidekick Panic Buttons

Installation Process

Thunder Valley thought that the React Mobile panic button platform was ideal for their needs because it interfaced with Amadeus HotSOS their Hotel Work Order system and allowed them to pinpoint exactly what room a team member was working in when an alert was triggered. This interfaced with React Mobil Dispatch Center Dashboard to give security an accurate and real time overview of security situations.

> " Our Team Members were very receptive to the idea and welcomed the opportunity to use them. They mentioned how much safer they felt knowing that help was only a push button away. "
>
> –Joel Moore,
> VP Hotel Operations

Training

The React Mobile install team worked with the housekeeping, security and IT departments to make sure the management was familiar with the operation of the platform including the Dispatch Center Console at the end of the installation process. They also helped ensure that the housekeeping staff was trained on on the use of the panic buttons themselves.

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